4TH ANNUAL PUBLIC SAFETY REPORT BLOOMINGTON





BLOOMINGTON POLICE DEPARTMENT

Presented by Chief Michael Diekhoff

The mission of the Bloomington Police Department is to safeguard life and property while respecting diversity, encouraging civility, solving problems, and maintaining a high standard of individual integrity and professionalism.



BLOOMINGTON POLICE ORGANIZATIONAL CHART

SWORN PERSONNEL: 105 AUTHORIZED : 99 CURRENT / 6 OPENINGS

87 MALE / 12 FEMALES

88 WHITE / 6 AFRICAN AMERICAN / 2 HISPANIC / 1 PACIFIC ISLANDER

Detective Division

LT

SGT_x

Detectives

2 ASIAN

PARKING ENFORCEMENT: 13 OFFICERS

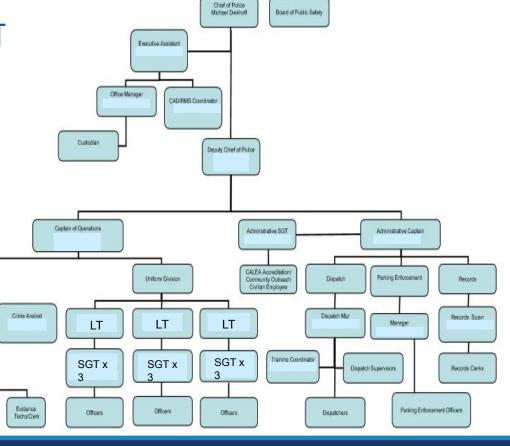
9 MALES / 4 FEMALES 11 WHITE / 1 HISPANIC

NON-SWORN PERSONNEL:

21 MALE / 47 FEMALES

63 WHITE / 3 AFRICAN AMERICAN / 1 ASIAN / 1 HISPANIC

Total Personnel: 186



John Hamilton



TRAINING

- THE TRAINING DIVISION CONDUCTED OVER 9,685
 HOURS OF IN-SERVICE TRAINING IN 2019, NEARLY FOUR
 TIMES WHAT IS REQUIRED BY THE STATE OF INDIANA
- Numerous training programs including crime prevention, active violence and others were provided for our community partners including businesses, schools and other governmental agencies



TOPICS OF INSTRUCTION INCLUDE:

- Mental health first aid
- DF-FSCALATION/ANTI-BIAS TRAINING
- IMPLICIT BIAS RECOGNITION
- Interview Schools
- Specialty Courses for Investigations
- FIELD TRAINING COURSES
- Community Policing
- EMERGENCY MEDICAL TRAINING
- Active Violence Response
- EMERGENCY VEHICLE OPERATIONS
- FIREARMS
- Physical Tactics Courses
- CRIME ANALYSIS AND PREVENTION
- Female Leadership Training





PERSONNEL HIRING AND RECRUIT OFFICER TRAINING

- Twelve new officers were hired during 2019 to replace officers who had retired or left the agency
- Four were previously certified police officers and immediately entered field training
- THE REMAINING EIGHT OFFICERS WERE SENT TO THE INDIANA LAW ENFORCEMENT ACADEMY AND, UPON GRADUATION, ENTERED FIELD TRAINING.
- Taken together the training of these twelve officers encompassed in excess of 8600 hours







OVERTIME USAGE

MAJOR CATEGORIES	2019	2018
Downtown Patrol	\$204,984	\$185,525
Shift Coverage	\$88,795	\$45,591
Specialty Unit Duties	\$146,713	\$35,697
Detective Division Investigations	\$98,099	\$151,549
Patrol Division Investigations	\$53,509	\$49,838
Training	\$34,565	\$25,384
Dispatch	\$135,348	\$126,493
Records	\$20,726	\$20,273
Special Details	\$59,852	\$84,613
Totals	\$1,007,941	\$788,488
Singular Events		
Farmer's Market	\$102,165	\$5,230
Little 500	\$40,928	\$39,942





COMPARISON 2018 -2019 CRIME TOTALS

Category	2018	2019	Percent Change 2018 -2019
HOMICIDE	2	2	0
RAPE	47	73	55%
ROBBERY	76	85	11.8%
ASSAULT			
(Aggravated)	338	429	26.9%
BURGLARY	465	338	-27.3%
LARCENY	1680	1575	-6.25%
VEHICLE THEFT	132	109	-17.4%



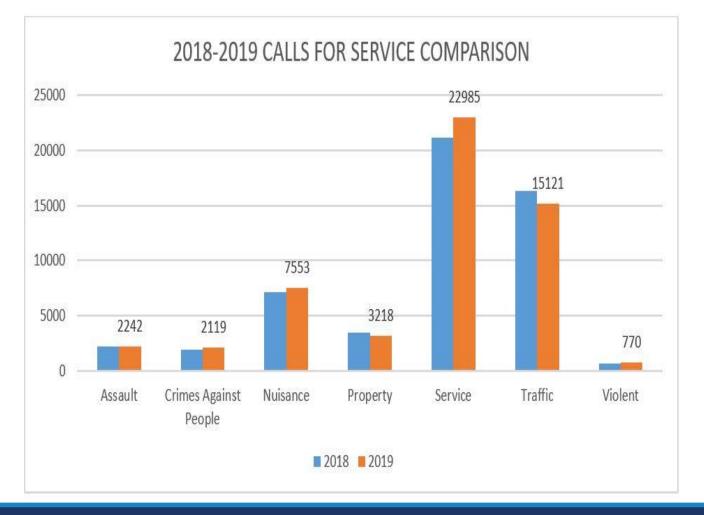


HISTORIC CRIME COMPARISON 2009-2019

Year	Murder	Rape	Robbery	Agg. Assault	Burglary	Larceny	Vehicle Theft
2009	3	44	74	245	883	2185	147
2010	1	31	72	202	815	2203	125
2011	4	18	58	164	601	2300	171
2012	3	18	44	176	623	2469	148
2013	2	34	79	161	516	1942	148
2014	1	61	81	151	487	1854	125
2015	2	43	64	204	504	2028	148
2016	3	46	70	250	546	2011	147
2017	3	78	52	311	478	1940	166
2018	2	47	75	337	465	1648	131
2019	2	73	85	429	338	1575	109











GUN VIOLENCE

- 2019 SAW A SHARP RISE IN THE NUMBER OF CALLS INVOLVING A FIREARM: 172 TOTAL
- 41.4% INCREASE IN THE NUMBER OF CRIMES COMMITTED WITH A FIREARM
- Increasing number of juveniles found with firearms





AGGRAVATED ASSAULT

- AGGRAVATED ASSAULTS HAVE INCREASED EACH YEAR FOR THE PAST SIX YEARS.
- AGGRAVATED ASSAULT: AN UNLAWFUL ATTACK BY ONE PERSON UPON ANOTHER FOR THE PURPOSE OF INFLICTING SEVERE OR AGGRAVATED BODILY INJURY. THIS TYPE OF ASSAULT USUALLY IS ACCOMPANIED BY THE USE OF A WEAPON OR BY MEANS LIKELY TO PRODUCE DEATH OR GREAT BODILY HARM.
- Increased 26.9% in 2019 over 2018 levels
- 49.7% of aggravated assaults result from DOMESTIC AND INTERPERSONAL RELATIONSHIP VIOLENCE
- In over 80% of the cases the victim and suspect knew each other
- Over 64% of these crimes occur in a residence







VIOLENT CRIME IN PERSPECTIVE

- THE OVERALL CRIME RATE FOR THE CITY OF BLOOMINGTON DECREASED BY 4.7% IN 2019
- Despite increases in some categories such as violent crime, which increased 27.2%, it is important to note that most crime is not random
- OVER 80% OF VIOLENT CRIME VICTIMS KNOW THEIR ASSAILANTS
- In partnership with social service and advocacy groups, BPD will launch educational campaigns to empower populations at risk of experiencing aggravated assault or gun violence to seek help before their situation devolves







SUBSTANCE USE DISORDER: OPIOIDS

Calls for service including events such as welfare checks or suspicious circumstances that involved an opioid drug rose by 13% in 2019

ALL OFFICERS CONTINUE TO CARRY NALOXONE FOR USE IN EMERGENCIES

DESPITE THE INCREASE IN OPIOID-RELATED EVENTS, THE DEPARTMENT HAD TO ADMINISTER NALOXONE DURING EMERGENCIES IN 22% FEWER CASES IN 2019

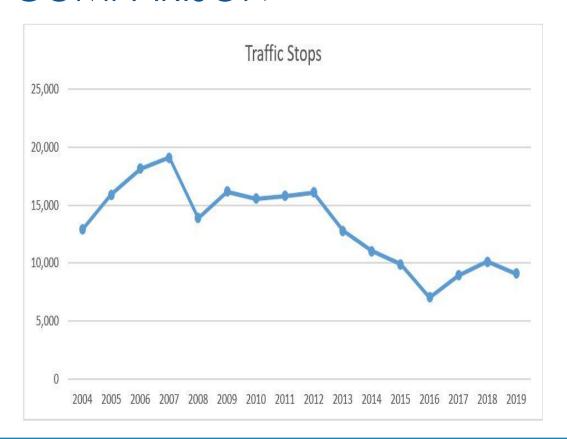






TRAFFIC STOP COMPARISON

Year	Traffic Stops
2004	12,900
2005	15894
2006	18146
2007	19111
2008	13899
2009	16189
2010	15562
2011	15800
2012	16083
2013	12802
2014	11032
2015	9906
2016	7040
2017	8950
2018	10122
2019	9112







RECORDS DIVISION

•	Public Access Requests Processed	2116
•	LIMITED CRIMINAL HISTORIES PROCESSED	2508
•	Gun Permit Applications Processed	271
•	ACCIDENT REPORT REQUESTS PROCESSED	397
•	Initial Case Reports Processed	10,259
•	Supplemental Reports Processed	11,878
•	Public Fingerprinting Services	232
•	Towed Vehicle Releases	464
•	SHELTER REFERRAL CHECKS FOR SHELTER ENTRY	332





RECORDS DIVISION: NATIONAL INCIDENT BASED REPORTING SYSTEM (NIBRS)

- In 2019 the Records Division completed transitioning to the National Incident Based Reporting System (NIBRS)
 - NIBRS (National Incident Based Reporting System) is a criminal incident reporting system overseen by the FBI, that allows agencies to provide data to the FBI based on rules and criteria established by their agency
 - THE NIBRS REPORTING PROCESS IS A MORE DETAILED REPORTING PROCESS THAN UCR; REPORTING MULTIPLE OFFENSES WITHIN AN INCIDENT, VICTIM AND OFFENDER DATA, PROPERTY AND VEHICLE DATA, ARREST DATA AND SPECIFIC DETAILED ELEMENTS FOR EACH CRIMINAL INCIDENT
 - NIBRS Data and UCR Data can not and should not be compared as the two are non-similar systems





PARKING OPERATIONS

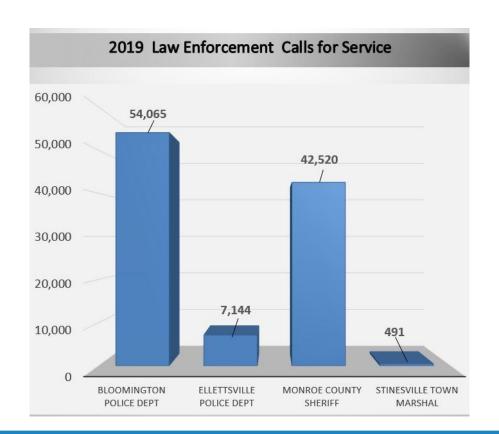
- Parking Operations Officers issued 20,437 citations in 2019 a 36% decrease from 2018 when 31,770 citations were issued. We attribute this to the increase in parking fines and a clarification of parking ordinances and regulations
- PROVIDE TRAFFIC DIRECTION AND CONTROL AT SPECIAL EVENTS, INTERSECTION CLOSURES, SIGNAL OUTAGES AND ACCIDENT SCENES
- PROVIDE A CONTINUING PRESENCE IN NEIGHBORHOODS, DOWNTOWN AND NEAR DOWNTOWN AREAS AS ADDITIONAL 'EYES' FOR SECURITY AND SAFETY







MONROE COUNTY CENTRAL EMERGENCY DISPATCH



THE MONROE COUNTY CENTRAL EMERGENCY DISPATCH CENTER **ANSWERS ALL 911 CALLS** FROM CITY AND COUNTY ADDRESSES AND PROVIDES DISPATCH SERVICES FOR LAW ENFORCEMENT, FIRE, AND EMERGENCY MEDICAL SERVICES THROUGHOUT THE COUNTY.





2019 DEPARTMENT HIGHLIGHTS

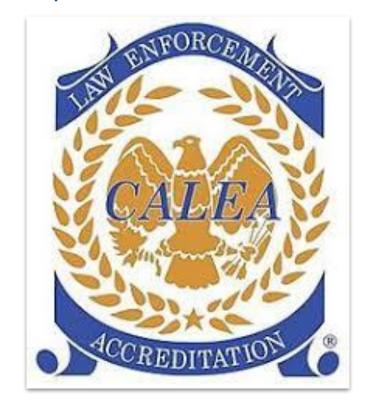






COMMISSION ON ACCREDITATION FOR LAW ENFORCEMENT AGENCIES (CALEA)

- AFTER RECEIVING THE MUCH SOUGHT
 AFTER COMMISSION ON ACCREDITATION
 FOR LAW ENFORCEMENT TIER 1
 ACCREDITATION IN 2018, 2019 SAW THE
 BLOOMINGTON POLICE DEPARTMENT
 CONTINUE TO UPDATE POLICIES AND
 PROCEDURES TO ASSURE OUR CITIZENS
 THAT WE ARE OPERATING UNDER
 INTERNATIONALLY RECOGNIZED BEST
 PRACTICES
- THE DEPARTMENT PASSED YEARLY CALEA
 REVIEW WITH NO NOTED DEFICIENCIES





POLICE SOCIAL WORKER (PSW)

- In a first-ever program in the State of Indiana the Department hired a police social worker in 2019
- THE PSW ASSISTED INDIVIDUALS AND FAMILIES WHO WERE EXPERIENCING ISSUES SUCH AS HOMELESSNESS, MENTAL ISSUES, SUBSTANCE USE DISORDERS, DOMESTIC VIOLENCE, AND CHILD ABUSE, AMONG OTHERS
- THE PSW AVERAGED 13 NEW REFERRALS FOR SERVICE EACH MONTH WITH A TOTAL OF 683 INTERACTIONS WITH CLIENTS THROUGHOUT 2019







NEIGHBORHOOD RESOURCE SPECIALISTS

- In 2019, the Department Hired two
 Neighborhood Resource Specialists who
 interact with neighborhoods and assist with
 quality of life issues, as well as determine
 what City services can be provided to
 Bloomington residents. The Neighborhood
 Resource Specialists attended
 neighborhood meetings as a way to
 facilitate dialogue between residents and
 the Police Department
- Neighborhood Resource Specialists spent Much of 2019 working with underserved and 'at-risk' communities to establish Legitimacy and trust
- Two new NRS have been hired and are undergoing training currently







DOWNTOWN PATROLS

- During 2019 BPD continued to lead a
 MULTI-TIERED, COMMUNITY BASED APPROACH TO
 PROBLEMS WHICH HAD BEEN OCCURRING IN THE
 KIRKWOOD AND NEAR DOWNTOWN AREAS BY PROVIDING
 ADDITIONAL VEHICLE AND FOOT PATROLS
- In addition, parking operations personnel, along with six part-time officers, assisted in patrolling these areas
- As a result of these continued efforts, call volume in the downtown area remained consistent with 2018 Levels
- In 2019 there were 8,783 calls for service in the patrol district which encompasses the downtown area. In 2018 there were 8,775 calls for service in the same areas

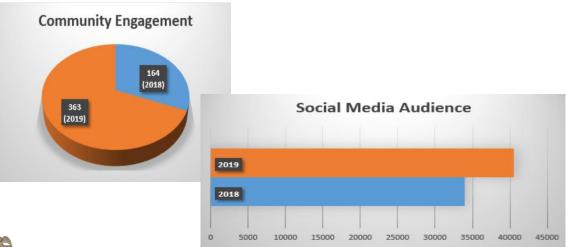






PUBLIC ENGAGEMENT

- •THERE WERE 363 COMMUNITY ENGAGEMENT EVENTS IN 2019, AN INCREASE OF 177% OVER 2018
- •FOLLOWERS ON BPD'S VARIOUS SOCIAL MEDIA PLATFORMS (FACEBOOK, TWITTER, INSTAGRAM) INCREASED BY OVER 19.2%





- TEEN ACADEMY
- EXPLORERS
- CITIZENS ACADEMY
- COFFEE WITH A COP
- 'BANNEKER, BLUE AND YOU'
- RAPE AGGRESSION DEFENSE (RAD)
- NEIGHBORHOOD MEETINGS
- DEPARTMENT TOURS
- ACTIVE VIOLENCE TRAINING
- NATIONAL NIGHT OUT
- CRIME PREVENTION SEMINARS





MOBILE FIELD OFFICE

- New in 2019, the Mobile Field
 Office gives BPD the ability to
 Move a base of operations, well
 Marked for public access, to major
 Events including festivals and large
 Public gatherings
- THE MOBILE FIELD OFFICE IS FULLY EQUIPPED WITH THE TECHNOLOGY TO SERVE AS A BACKUP DISPATCH FACILITY SHOULD THE NEED ARISE







BODY WORN CAMERA/IN CAR CAMERA UPGRADE

- Over 50gb of Video Data recorded every 24 hours
- Completely New Body Worn Cameras and In-Car video systems fielded in 2019
- In 2020 the equipment will be UPGRADED TO AUTOMATICALLY START WHEN AN OFFICER DRAWS THEIR FIREARM







TRANSPARENCY AND DATA SHARING

- After being one of the first agencies in Indiana to Join the White House Data Initiative, now Administered by the Police Foundation, the Department continues to participate in this program by contributing Fourteen data sets for comparison
- PUBLICSAFETYDATAPORTAL_ORG
- This information and much more can be accessed at the City of Bloomington's B-Clear Open Data Portal <u>Bloomington.in.gov</u>
- In 2020 the Department will add vehicle pursuits and traffic accidents to the data sets that are provided

BPD contributes data on:

OFFICER INVOLVED SHOOTINGS

CITIZEN COMPLAINTS

Use of Force

DEPARTMENT DEMOGRAPHICS

CITATIONS

HATE CRIMES

OFFICER TRAINING

Nuisance Complaints

Calls for Service

REQUESTS FOR OFFICERS (PUBLIC RELATIONS)

FIREARMS THEFTS

OFFICERS ASSAULTED

DOMESTIC VIOLENCE

ARMORED RESCUE VEHICLE DEPLOYMENTS





2020

In 2020, the Bloomington Police
Department strives to reduce crime
through Data-Driven Policing,
Expanding our engagement with the
community, and continuing to display
the level of transparency that
should be expected of all
government agencies.

MAJOR GOALS FOR 2020 INCLUDE:

BEGIN ACTING IN CONCERT WITH THE CRISIS DIVERSION CENTER TO ASSIST THOSE EXPERIENCING SUBSTANCE USE DISORDER WITH TREATMENT RATHER THAN INCARCERATION

OPEN THE SWITCHYARD PARK SUBSTATION, THE FIRST SUBSTATION IN BLOOMINGTON POLICE HISTORY





LAW ENFORCEMENT DIVERSION PROGRAMS

In 2020, the Department will continue to participate in various diversion programs and explore other alternatives to incarceration.

- PRE-ARREST DIVERSION
- Cite and Release
- Downtown Resource Officers
- Crisis Intervention Training
- Mental Health First Aid Training
- Drug Court
- VETERANS COURT
- PROBLEM SOLVING COURTS
- Juvenile Assistance Diversion







CRISIS DIVERSION CENTER

- \$2.1 MILLION BUDGET DERIVED FROM A GRANT FROM IU HEALTH ALONG WITH MATCHING FUNDS FROM LOCAL BUSINESSES AS WELL AS THE CITY OF BLOOMINGTON AND MONROE COUNTY
- Administered and staffed by mental health professionals from Centerstone
- A LONG AND VERY SUCCESSFUL RELATIONSHIP BETWEEN BPD AND CENTERSTONE
- Immediacy of diversion, straight from street to program
- Low level, non-violent crimes





SWITCHYARD STATION

- New Police Substation built at Switchyard Park opened in February 2020. BPD's first purpose built substation
- DOWNTOWN RESOURCE OFFICERS AND NEIGHBORHOOD RESOURCE SPECIALISTS ARE BEING BASED OUT OF THIS FACILITY
- Public Meeting Room
- THE SWITCHYARD STATION WILL PROVIDE A CONTINUING PRESENCE IN THE PARK AND WILL ALLOW FOR EXPANSION OF OUTREACH AND THE PLACEMENT OF COMMUNITY-BASED RESOURCES







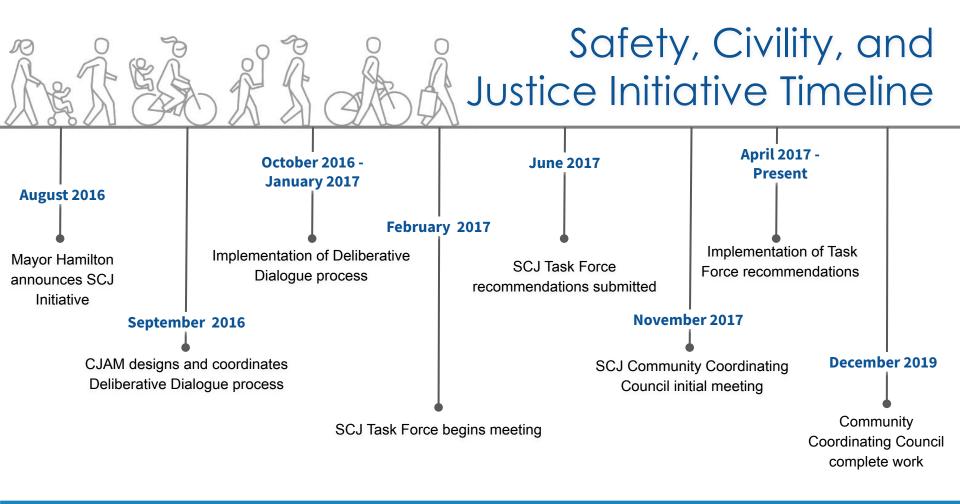




SAFETY, CIVILITY AND JUSTICE INITIATIVE UPDATE

Presented by Beverly Calender-Anderson







Recommendation Updates

Centerstone client working in City park



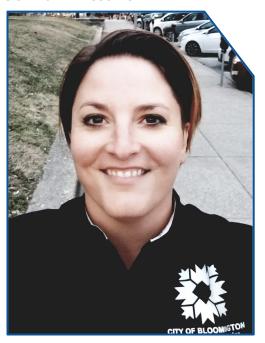
- Increased programming in Peoples Park and waived fees for nonprofits and student groups through a collaboration with downtown business owners
- Implemented Mental Health First Aid and Mental Health 101 training for community members - trained 197 people
- Shalom Community Center expanded programming to provide weekend services funded through a Public-Private partnership. City renewed commitment for 12 additional months when initial 18 months concluded
- Parks and Recreation jobs program employs Centerstone clients helping them to gain job skills and earn income while helping keep City parks clean and welcoming
- BPD employed part-time officers to increase foot patrols downtown, two Neighborhood Resource
 Specialists and a social worker to supplement the work of the DROs
- Published Homelessness Services page on City website, Substance Misuse Directory and
 Homelessness Resources Map and Guide for persons in need of services and those supporting them
- Increased lighting in key areas ~ 3 locations completed
- Public restrooms will be available at the two downtown garages currently being constructed





After Hours Ambassador

Jenna Whiteaker



- Began July 1, 2019
- Established the Multi-Agency Partnership (MAP) meetings to connect the various agencies involved in public safety to encourage cross-agency communication and encourage future collaboration.
- Working with BPD social worker, Centerstone, and various other community partners to better connect citizens with community resources such as addictions treatment, housing first referrals, or resources for food.
- Developed an After-Hours Downtown Survey to ensure citizen input to future downtown initiatives
- Researching and working cross-departmentally to implement best practices for scooters, ride hailing, and overall curb management
- Teamed with Department of Economic and Sustainable Development for food truck compliance and education efforts.
- Assessed downtown sanitation needs during peak hours, made recommendations to increase cleanliness on streets and in alleys
- Attempting to decrease traffic congestion downtown by working with Uber/Lyft and other City staff to develop Uber/Lyft pick up and drop off zones
- Continuing to educate public about uReport and encouraging more in the downtown community to utilize it in addressing concerns around sanitation, streets/parking/traffic hazards







Looking Ahead...

- Formation of long-term team to become a centralized place for the collection and assessment of data relative to the SCJ Initiative
- Creation of Crisis Diversion Center partnership between City of Bloomington,
 Monroe County Government, Centerstone and IU Health Foundation
- Helping Bloomington Monroe access to resources through online portal
- Examination of current city ordinances pertaining to graffiti and street lighting to assess alignment with best practices for an overall safe and more welcoming downtown







BLOOMINGTON FIRE DEPARTMENT

Presented by Chief Jason Moore



Mission



The City of Bloomington Fire Department exists to provide excellent public safety to everyone who lives in, works in, or visits the City, through superb fire prevention, public education, and emergency management/mitigation completed by credentialed and trusted officials who receive first-rate training and high quality equipment.

Fire Department – Personnel

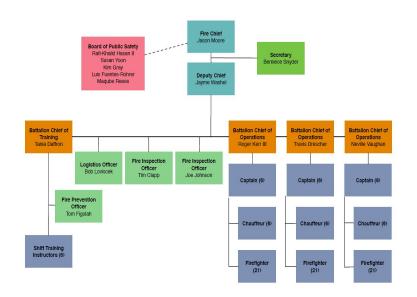
Prevention
 3 full-time employees

Training
 1 full-time employee

Operations
 102 full-time employees

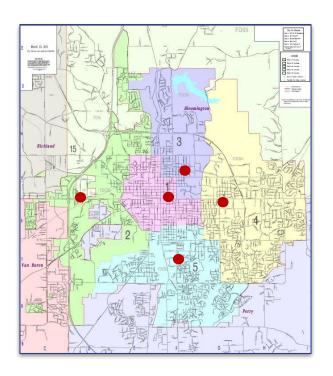
(34 per shift, 3 shifts)

Administration 4 full-time employees



110 Full-Time Employees

Fire Department – Stations and Apparatus



- Station 1 (HQ) 300 East 4th Street
 Rescue Engine, 100 Ft Aerial, Command SUV, Squad
- Station 2 209 South Fairfield Drive
 75 Ft Quint (Aerial/Engine), Medium Rescue
- Station 3 900 North Woodlawn Avenue Engine
- Station 4 2201 East 3rd Street
 Engine, Medium Rescue, Brush Truck
- Station 5 1987 South Henderson Street Engine

We also maintain two reserve Engines and a reserve Aerial



Fire Department – Prevention

There are three E's that serve as the foundation for a prevention division.

- **Education**: 10,634 Community contacts ranging from station tours to community CPR training
- **Enforcement**: <u>793</u> Fire inspections, <u>1,674</u> Preplans, and <u>40</u> fire investigations
- Engineering: <u>519</u> Plan reviews, consultations, and Knox Box reviews

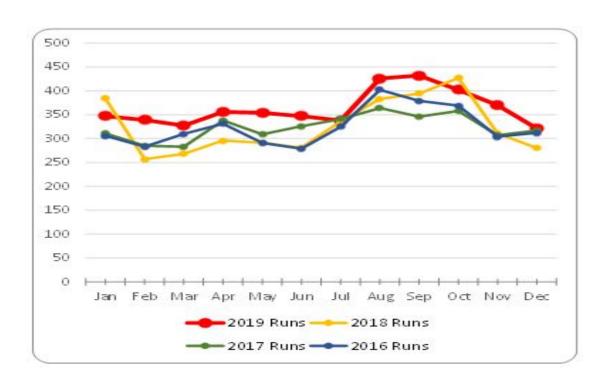


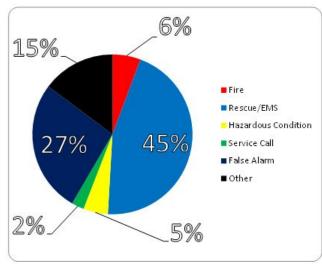
Fire Department - Training

- 2019 Hours- (46,158 hrs) 109% of Goal
- Reoccuring necessary to maintain skills and knowledge (27,890 hrs)
- New Certification upgrading or adding to capabilities (5,170 hrs)
- Physical Fitness maintains readiness and employee health (9,855 hrs)
- Other/Specialty i.e. protocols, safe place, etc. (5,488 hrs)



Fire Department - Operations (Call Types)

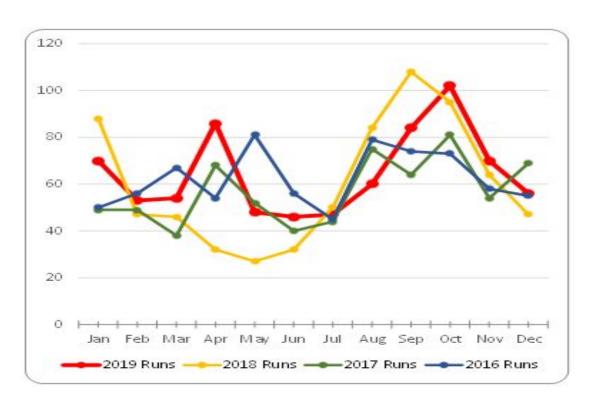


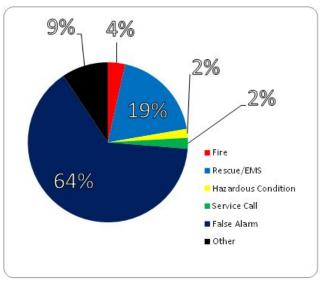


Fire Department - Operations (Call Types cont)

Rescue/EMS	1,971 (+237)
False Alarm	1,169 (+17)
Other	644 (+152)
Fire	248 (+5)
Hazardous Condition	217 (+41)
Service Call	110 (-1)
Total Calls in 2019	4,359 (+451)

Fire Department – IU Operations (Call Types)

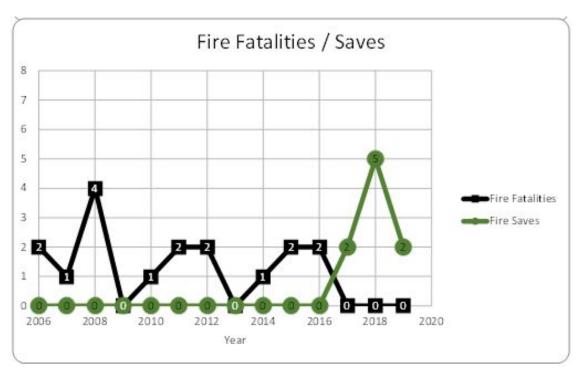


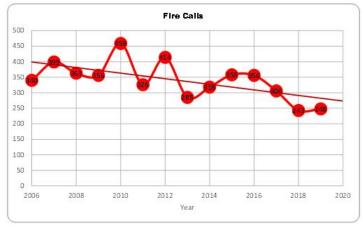


Fire Department - IU Operations (Call Types cont)

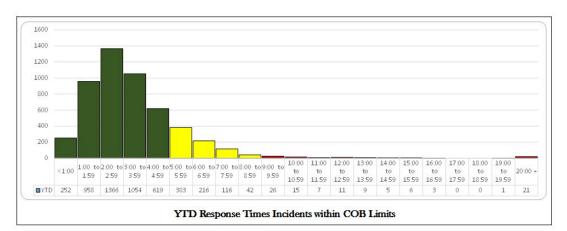
Rescue/EMS False Alarm	146 (+26) 499 (+28)
Other Fire Hazardous Condition Service Call	73 (-9) 27 (+4) 14 (+5) 17 (+2)
Total IU Calls in 2019	776 (+56)

Fire Department – Operations (Fire Fatalities/Saves)





Fire Department – Operations (Response Times)











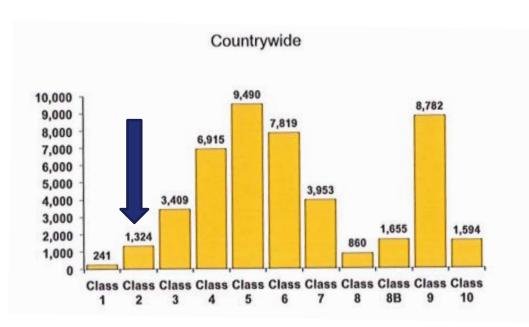
Issues Affecting Response Times in 2019

- Major construction activities
- Simultaneous Calls for Service
- Calls outside of 1.5 miles of station

2019 Goals (National Standards)

- 90% within four (4) minutes
- 98% within eight (8) minutes

Fire Department – Operations (ISO Rating)



City of Bloomington has an Insurance Services Office (ISO)

Rating of 2/2x

- Top 2% of rated departments in the US
- Top 1% of rated departments in Indiana
- Best rated department in Monroe County

Fire Department – Staffing (NFPA 1710)





= Shortage



Single Family (NFPA) Single Family (BFD)



Strip Mall (NFPA)

Mall (BFD)

Strip



High Rise 7+

High Rise 7+ Stories (NFPA)

Stories (BFD)

NFPA recommends:

Single Family House Fire 15 FF's

Commercial Fire 28 FF's

Building 7+ Stories (Fire) 43+FF's



Fire Department – Administration

- Annual operating budget for 2019: \$11,907,216
 - (\$497,384 less than 2018 Funding)
- Major effort from City / Fire Administration to complete capital replacements
 - 100 Foot Aerial Delivered
 - Ordered Engine (February 2020 delivery)
 - Purchased second round of second set of Personal
 Protective Equipment



Fire Department – Projects

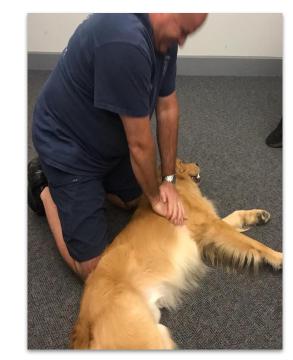
- Fire Station Condition Assessment
- Logistics Officer and cancer prevention protocols
- NFPA 1500 (Firefighter Safety) Compliance Program
- Increased presence in K-12 Schools and IU
- Large Scale Emergency Preparedness Drills



Fire Department – 2019 Goals

- ✓ Meet response and training goals
- Ensure the department has at least one prevention contact
 with every commercial occupancy every year (83%)
- Continue to replace outdated equipment and apparatus
- ✓ Begin Center for Public Safety Excellence Accreditation

 Process
- ✓ Improve public perception of the department / prevention programs



Fire Department – 2020 Goals

- Meet updated response and training goals
- Ensure the department has at least one prevention contact
 with every commercial occupancy every year
- Truck 2 and Engine 1 Replacement
- Center for Public Safety Excellence Accreditation Process begin working on Standards of Cover
- Update City Fire Ordinances to give additional tools to reduce false alarms



Fire Department - Conclusion



The City of Bloomington
Fire Department has
been serving and
protecting the
citizens/visitors of
Bloomington and Indiana
University for more than
120 years.



Fire Department – Conclusion

Through recent support by the taxpayers and City Administration, our firefighters are well credentialed, have access to high-quality equipment, and receive first-rate training.

We are **proud of our Firefighters** and the important job they complete **24/7/365**.









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